

**Valid From 1<sup>st</sup> April 2011 To 31<sup>st</sup> March 2012****TERMS AND CONDITIONS****Reservations**

All reservations shall be directed to:

[reservations@lotusbungalows.com](mailto:reservations@lotusbungalows.com) or [info@lotusbungalows.com](mailto:info@lotusbungalows.com)

UPON RESERVATION please be so kind to specify if you are a **diver** and which diving package you wish to book.

**Payments**

Rates are quoted and paid in US Dollars.

**CREDIT CARD**

By regulation of the National Bank of Indonesia we are not allowed to accept payments from abroad by Credit Card, however we accept payment by VISA and MASTERCARD at the resort to pay the extras. Cash US Dollars and Euro are also accepted.

All payment of reservations (in full amount) should be sent to:

Beneficiary Name

**PT INDORES LOTUS BUNGALOWS**

Bank Name

**BANK MANDIRI (Persero) TBK.**

A/C No. (**USD**)

**Denpasar Benoa Harbor Branch**

Swift Code

**145-00-0552659-1**

Bank Address

**BMRIIDJA**

**Jl. Raya Pelabuhan Benoa – DENPASAR – BALI –  
INDONESIA**

**DEPOSIT**

A deposit of 50% is required to confirm your reservation. We reserve the right to cancel a reservation without notice if the deposit is not received within seven days of the booking being made.

**BALANCE**

The balance of the invoice has to be received by us **at least 21 days prior to the arrival of the guests**. The invoice amount has to be paid in full, **net of all transfer costs and bank charges**.

**Last Minute Booking**

For last minute booking, pre-payments by corporate or personal credit card are NOT accepted.

If pre-payment or clear proof of pre-payment is not received within the terms and conditions the booking will be considered cancelled and the services will not be provided.

Kindly e-mail or fax to the Resort Accounting Department the copy of the Bank to Bank receipt so that we can trace your payment: **Fax: +62-363-41403**.

**Valid From 1<sup>st</sup> April 2011 To 31<sup>st</sup> March 2012****CANCELLATIONS AND NO SHOW POLICY*****Regular Season***

*Cancellation received less than 1 (one) week prior to arrival date will be subject to 1 (one) night cancellation fee.*

*In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay*

*In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations.*

***High Season***

*Cancellation received less than 3 (three) weeks prior to arrival date will be subject to a fee equal to 25% of the full length of stay.*

*Cancellation received less than 2 (two) weeks prior to arrival date will be subject to a fee equal to 50% of the full length of stay.*

*Cancellation received less than 1 (one) week prior to arrival date will be subject to a fee equal to 75% of the full length of stay.*

*In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay.*

*In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations.*

**Lotus Bungalows Candidasa - Bali - Indonesia**

**Phone: +62-363-41104, Fax: +62-363-41403**

**Email: [info@lotusbungalows.com](mailto:info@lotusbungalows.com) Website: [www.lotusbungalows.com](http://www.lotusbungalows.com)**